

CITY POINT BEACH & SPA HOTEL

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24/ HOURS ALL INCLUSIVE FOOD & DRINK CONCEPT

BREAKFAST You can benefit from the delicious food prepared for you from the open buffet at the MAIN RESTAURANT.	07.00-10.00	M A I N R E S T A U R A N T
LUNCH According to your preference, you can sample our range of luncheon dishes at the following restaurants. MAIN RESTAURANT: Selected delicious from the open buffet.	12.30-14.00	
SNACK / BEACH SNACK Delicious snacks wait you.	15.00 - 17.00	
DINNER Every day at the MAIN RESTAURANT different menus of delicious international and Turkish cuisine and theme nights.	19.00 - 21.00	
LATE EVENING APPETISER soup of the day, is served in the MAIN RESTAURANT	00.00-01.00	
ALACART RESTAURANT The freshest fish menus prepared according to your taste, menus from the rich Ottoman cuisine from past to present, and menus from the well-known and popular Italian cuisine, which has taken its place among the world cuisines, are at your service for an extra fee. To reserve your place at the à la carte restaurant and benefit from these delicious menus, do not forget to make a reservation from our guest relations department. NOT: For stays of 7 nights or more between 01/06/2024 and 31/08/2024, 1 evening a la carte menu will be provided free of charge. It is necessary to make reservations for guest relations 1 day in advance.	19.00 - 22.00	R E S T A U R A N T A L C A R T
POOL BAR It is at your service with local alcoholic and non-alcoholic drinks, standard import drinks determined by the hotel management, cocktails and all soft drinks served with glasses from premix machines.	00.00-24.00	B A R S
VITAMIN BAR It is at your service with non-alcoholic hot and cold drinks and soft drinks served in glasses from premix machines.	10.00 - 18.00	
5 O'CLOCK TEA Every day we offer you a different menu of delicious cakes and cookies to accompany your tea and coffee.+ we serve icecream.	17.00-18.00	
RESTAURANT BAR It is at your service with local alcoholic and non-alcoholic drinks, cocktails and all soft drinks served with glasses from premix machines.	07:00 -10:00 12:30 - 14:00 15:00 - 17:00 19.00 - 21.00	M A I N R E S T A U R A N T
MINIBAR Water are added. If you wish, alcoholic beverages and food will be supplied to your Minibars in return for a fee, provided that you inform the Reception. In accordance with our company policy, due to hygiene and health conditions, tap water is requested not to be consumed as drinking water.	—	R O O M S
KEYS Please don't forget to leave your room keys at the Reception when you going out from the hotel. In case of loss or damage, an extra 20 Euro is charged.		
BEACH For hotel guests, sunbeds and umbrellas are provided on the beach and in the cobbled private area, and local non alcoholic soft drinks are served as self service.		
SPA CENTER Fitness center, Turkish bath and sauna are offered free of charge to hotel guests for individual use, within the hours determined by the business. VIP Turkish bath, steam room, salt room, massage rooms and special services to be received here are charged separately.	09:00 - 19:00	
ENTERTAINMENT AND ACTIVITIES For children aged 4 - 12, activities are organised during the day according to the programs determined by the hotel management. Daily soft animations, shows and events may vary according to the program of the hotel management.		
MEETING ROOM Our 400 m ² area is at your service, where 350 people can benefit in the desired order, under the extra conditions determined by the hotel management.		
SERVING ALCOHOLIC DRINKS UNDER 18 IS STRICTLY FORBIDDEN BY THE REGULATIONS DATED (RG-18/9/2013-28769)		

<p>ROOM VACATION TIME</p> <p>Departure time from our hotel is 12.00. The room key and armbands are delivered to the reception. Services to be taken afterwards (such as lunch, snack service, pool use) will be charged extra. You can put your luggage in the luggage room.</p>	
<p>LATE ROOM CHECK OUT</p> <p>Please inform Reception one day in advance for late check-out, which is subject to a fee. If our room availability is available, you can keep your room until 18.30 at the latest by paying 150 euro / 170 USD for standard rooms 100 EURO / 120 USD for family rooms. TEL: (0)(reception)</p>	
<p>LAUNDRY</p> <p>Process the laundry you want to be washed in the laundry list and leave it on your bed with a laundry bag. The list and bag are in your closet. Your laundry is taken before 11:00 and brought back by 12 the next day at the latest. Laundry charges are charged to your room account and collected during the stay.</p>	
<p>TOWELS AND SHEETS</p> <p>Your sheets and bath towels are changed at the end of the 3rd day. Please do not use your white bath towels at the beach, pool and other units in your room. In case of loss or damage to the beach towel and cards purchased for beach towels, an extra 20 euro fee will be charged to the room account as a guest extra.</p>	
<p>ROOM MAINTENANCE</p> <p>For any defects, maintenance or repairs in your rooms, please call TEL: (0)(reception)</p>	
<p>ROOM SERVICE (CHARGEABLE)</p> <p>The room service is based on the menu and it is chargeable. For your orders, simply dial TEL: (0)(reception)</p>	
<p>PHONE</p> <p>Dial the room number directly for the calls between rooms.</p>	
<p>TELEVISION</p> <p>Information about your television channels is available in the info on your television. Please do not play with the settings of your television, you cannot find other channels.</p>	
<p>WAKE-UP CALLS</p> <p>From TEL: (0)(reception) operator you can get wake-up calls.</p>	
<p>POOLS</p> <p>There is one outdoor large - one outdoor children's pool and 1 indoor large - 1 indoor children's pool and a total of 2 large - 2 children's pools. It is harmful to your health to enter the pool after 18.00 due to spraying and preparing the pool for the next day.</p> <p>To protect yourself from the dangers that may occur in pools, avoid dangerous jokes. The hotel and its management are not responsible for any accidents or injuries that may occur due to slippery surfaces around the pool or similar situations.</p>	09:00 - 18:00
<p>DRINKING WATER</p> <p>It is recommended that you drink bottled water in the Minibars in your room, which are served in the hotel's public areas. Due to our Company's Hygiene and Health safety policy, it is not recommended to drink tap water.</p>	
<p>WIRELESS INTERNET</p> <p>With your own computers you can benefit, free of charge, from our hotel's wireless internet system which covers the general areas of the hotel and the inside of the hotel building. Please ask at the Reception for further information. TEL: (0)(reception)</p>	
<p>CREDIT CARDS</p> <p>You may pay your hotel expenses by VISA or MASTER CARD credit cards and cash.</p>	
<p>LOST & FOUNDS</p> <p>Did you lose something or find something? In such cases, please inform the Guest Relations department or the Reception. There is a safe in your rooms where you can set your own password for your use. The hotel and its management are not responsible for your belongings that you think are lost or stolen.</p>	
<p>DRESSES</p> <p>You can only sit in the pool cafeterias during lunch with swimwear and bikini. Seats in the main restaurant and Lobby are not allowed. Please do not sit indoors in your wet swimsuits.</p>	
<p>CONSULTATION</p> <p>Our reception is at your service 24 hours TEL: (0)(reception)</p>	
<p>DOCTOR</p> <p>In the event of an emergency, please contact the Medical Room, the Reception or the Guest Relations Office. The doctor's service is subject to a fee which is payable directly to the doctor. The doctor's fee may not be put on the room account. TEL: (0)(reception)</p>	
<p>ELECTRICITY</p> <p>The electricity in our hotel is 220 volts. In the event of a power cut, our generator will automatically start to function. Please don't use irons or other similar electrical appliances in your rooms.</p>	
<p>PETS</p> <p>Pets are not allowed in our facility due to hygienic conditions. We kindly ask you not to give food to stray animals.</p>	
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VISITORS

In order for your guests who come to visit you during your stay to benefit from the facility daily until 21.30, you must pay the amount determined according to the hotel's fee policy to the Hotel Reception. We kindly request that you do not discuss this issue with our staff. Your guests must be registered at the security unit before entry and come to the reception with a visitor card.

COMPLAINTS AND SUGGESTIONS

You can send all your satisfaction, wishes and complaints to our guest relations department by filling out the survey forms in your room at the Hotel Reception.

CAR PARK

There is a limited parking space around the hotel.

TRANSFER/TOUR

You can ask for help from the Guest Relation department for your airport transfers, sightseeing trips and transportation to other places, if you need a taxi or vip transfer vehicle.

FIRE

You are kindly requested to examine the emergency exit guide behind your room entrance door and obtain information about the closest emergency exit door to your room and what to do during a fire. To assist us, please do not smoke in bed and call Reception in case of emergency. **TEL: (0)(reception)**

NOTE

Dear guests, we have tried to give you precise and all information. Please understand that some hours and services may change seasonally without notice.

For hygienic reasons, you are kindly requested not to take food and beverages to your rooms.
All responsibility and fees in sports activities and water sports activities belongs to the participants.

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